How to obtain Real Time Information

Real Time Information is a term give to timetable details which show the expected arrival time of a bus at a stop, rather than the scheduled time shown on a timetable. So it takes account of where the bus is now, and any likely delays before it is due to reach your stop.

In some parts of the Country (mainly key stops in larger Cities) this information may be shown on a screen at the bus stop, but there are none in Cumbria.

You can however get information on services run by Stagecoach, from their website on your 'phone, tablet or computer.

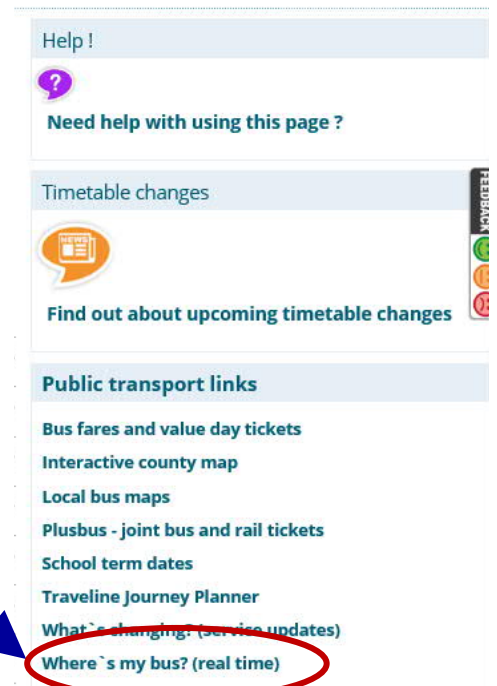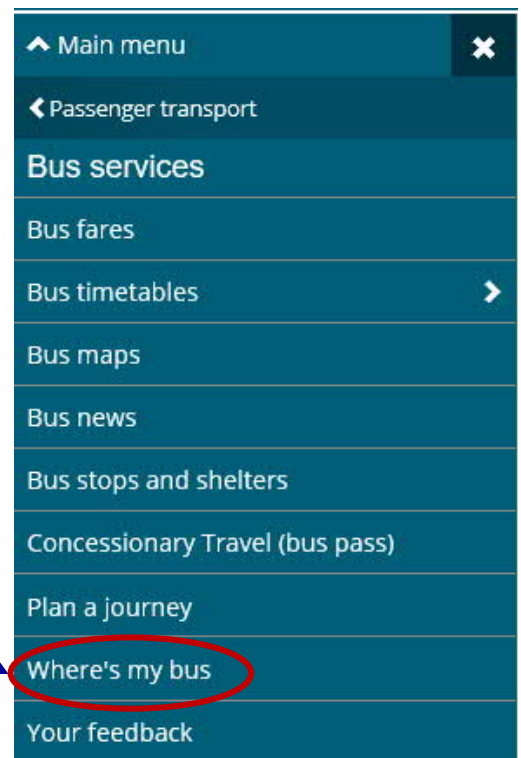Some help with doing this for your stop is shown below

There are a number of ways to find "Real Time" information on the County Council website.

Direct at

www.cumbria.gov.uk/buses/realtime/

From the Left hand menu on the Council website

From the Right hand menu on the main bus timetable page and also other pages with information on bus services

Any of these route should take you to the main "**Where's My Bus ?**" page

Information is then available in two formats

Links to information at key stops

Links to information for all Stagecoach services

Where`s My Bus ?

Real Time Information

Need to know when your bus is due ?

You can now track most Stagecoach bus services in Cumbria, to see when they are due to arrive at your stop.

For departures from key stops in your town

OR

For all departures on Key Services across the County

Times from stops in : Ambleside / Barrow / Carlisle / Grasmere / Kendal / Keswick

Times From Stops : Penrith / Whitehaven / Windermere / Workington

Times from some other key locations

Services 1 to 1

Services 100 500

Services 50 to X30

If you want information from a key stop in a Town Centre

Check if the town is on the list

If it is, then choose the link to open up a drop down menu

e.g. If you want information for a stop in Kendal choose the first option (starting **Ambleside**)

You then need to choose the Kendal tab

Then choose the stop you need (the stops also show which services normally depart from them)

Times from stops in : Ambleside / Barrow / Carlisle / Grasmere / Kendal / Keswick

| Ambleside | Barrow | Carlisle | Grasmere | Kendal | Keswick |

KENDAL

Follow the links below for details from key stops

Bus Station

: to Burneside (45); Sandylands (43/43A); Penrith (506)

B : to Heron Hill (42/42A)

C : to Keswick via Ambleside and Grasmere (555); to Ulverston (for Barrow) (X6); to Winde

Blackhall Road

E : to Arnside (552) artmel (530); Kirkby Lonsdale (567)

E : to Oxenholme via Kendal Parks / Westmorland Hospital (41/41)

F : to Carnforth (for Morecambe) (755); Lancaster (555)

G : to B h (502) [Stage services only]

Stri andgate

T n Hall

from

Asda / Bur side / Heron Hill / Morrisons / Oxenholme Rail Station / Sandylands / Wattsfie

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This gives a list of the next buses for all services from that stop.

So here. the next buses are the 555 to Lancaster, due in 4 minutes, then the 755 to Carnforth in 19 minutes.

Next buses from this stop

Last refreshed at 13:10

LIVE times only display when they are available – all other times are based on our bus timetables. **LIVE**

| All | bus 555 | bus 755 |

🚌 bus 555	To Lancaster	4 mins
🚌 bus 755	To Carnforth	LIVE ns LIVE
🚌 bus 555	To Lancaster	14:15
🚌 bus 555	To Lancaster	15:15

TIP : If LIVE does not show the time is currently just the scheduled time.
If no journeys are showing as LIVE there may be disruption (e.g. a road closure) at which point the system cannot find a bus due, so reverts to scheduled times.

Some stops have a lot of different services (e.g. this one in Kelsick Road, Ambleside)

If you just want to know about one service (e.g. the 555), choose the bus 555 box from the top menu, to get just the services for that stop

To get all services back just press the All box

Next buses from this stop

Last refreshed at 13:20

LIVE times only display when they are available – all other times are based on our bus timetables. **LIVE**

| All | bus 599 | bus 555 | bus 505 |
| bus 516 |

🚌 bus 599	To Grasmere	4 mins LIVE
🚌 bus 555	To Keswick	21 mins LIVE
🚌 bus 599	To Grasmere	24 mins LIVE
🚌 bus 505	To Conniston	27 mins LIVE
🚌 bus 599	To Grasmere	14:05 LIVE
🚌 bus 505	To Windermere	14:10
🚌 bus 599	To Grasmere	14:25
🚌 bus 555	To Keswick	14:29
🚌 bus 516	To Dungeon Ghyll	14:30

| All | bus 599 | bus 555 | bus 505 |
| bus 516 |

🚌 bus 555	To Keswick	12 mins LIVE
🚌 bus 555	To Keswick	14:29
🚌 bus 555	To Keswick	15:29

There is also information for a number of smaller towns.

This is held on a separate line and split into Districts

Choose the tab for the District for the place you want details for is in (e.g. for "**Bowness on Windermere**" you need **South Lakeland**)

Then choose the location

The information appears in a slightly different format.

Times from stops in : Ambleside / Barrow / Carlisle / Grasmere / K

Times From Stops in : Penrith / Whitehaven / Windermere / Worki

Times from some other key locations

| Allerdale | Barrow | Carlisle | Copeland | Eden | **South Lakeland** |

Arnside
Bowness
Brockhole
Coniston
Dungeon Ghyll
Grange-over-Sands
Grasmere
Hawkshead
Kirkby Lonsdale
Ulverston

Services 1 to 100

Services 100 to 500

Rather than give you buses from a specific stop this shows a number of stops in a the specified location.

Whilst some timetable information is already there, if you want a specific stop just choose it, and the same information as shown on
the previous pages appears

Bus stops — Last refreshed at 13:54 ⟳

LIVE times only display when they are available – all other times are based on our bus timetables. LIVE

(A) Bowness on Windermere, Bowness Pier ›   🚶 1min
Towards Newby Bridge
🚌 bus **SH6**   15:06

(B) Bowness on Windermere, Bowness Pier ›   🚶 1min
Towards Grasmere • Windermere • Penrith
🚌 bus **599** 13 mins   🚌 bus **599** 14:28
                LIVE   LIVE

(C) Bowness on Windermere, Tourist Information Centre ›   🚶 2min
Towards Braithwaite Fold • Newby Bridge
🚌 bus **599** 14 mins   🚌 bus **599** 14:29
                LIVE   LIVE

The stop you want (especially if it is the one near your home) may still not appear in these lists

So the next layer splits information into individual services

There is a way to use this to get information from your own stop - but that is a bit more complex

Times from stops in : Ambleside / Barrow / Carlisle / Grasmere / Kendal / Keswick

Times From Stops in : Penrith / Whitehaven / Windermere / Workington

Times from some other key locations

Services 1 to 100

Services 100 to 500

Services 500 to X30

For example if you live on the Service 62

Choose "Services 1 to 100"

Then the Tab "60-76"

Then the service 62
On most routes there are entries for both inbound and outbound journeys

Services 1 to 100   ⌃

| 1-7 | 30-32E | 41-57 | **60-76** | 77-99 |

[60] [Carlisle] ...rton Clinic > City Centre > Sandsfield Park
[60] [Carlisle] Sandsfield Park > City Centre > Carlton Clinic
[61] [Carlisle] Morton Park / Morton West > City Centre > Harraby East
[61] [Carlisle] Harraby East > City Centre > Morton Park
[61A] [Carlisle] Harraby East > City Centre > Morton West
[62] [Carlisle] Morton Park > Denton Holme > City Centre > Stanwix > Lowry Hill / Crindledyke
[62] [Carlisle] Crindledyke / Lowry Hill > Stanwix > City Centre > Denton Holme > Morton Park
[62A]* [Carlisle] Morton Park > Denton Holme > City Centre > Kingstown > Kingmoor Park

This will take you to a screen like this ▶

It shows you the next bus to depart from the terminus

It only shows key stops

If your stop is not shown, you can make this happen by choosing "View all stops"

For example if your stop is between Bannisdale Way and Winscale Way by pressing "View all stops" the full list of stops and when the bus is due to arrive is shown

As these are not timing points, there may be minor variations as the bus does not have to wait for time e.g. at Lyndhurst Gardens the scheduled time is 14:22 but the estimated is earlier at 14:20 ▶

TIP : If you live part way along the route, your next bus may be on a previous departure from the terminus, so press the ← Earlier button or if you have just missed this bus and want to catch the next press the Later → button
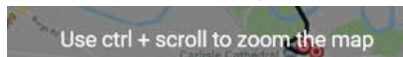
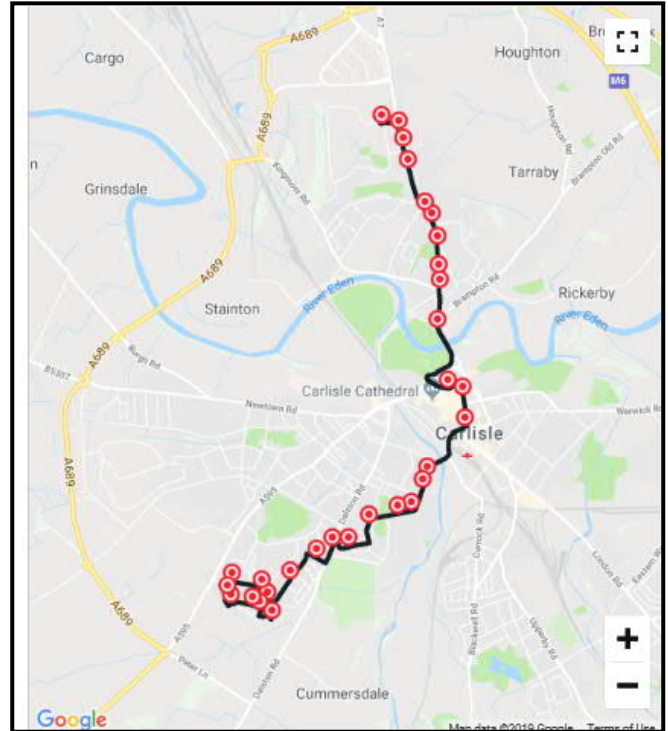## How to Get Realtime Information from you Own Stop

This is slightly more complex

Find your stop on the map for your local service (this one is for the 62)

To do this you will need to magnify the map either using the +/- buttons or
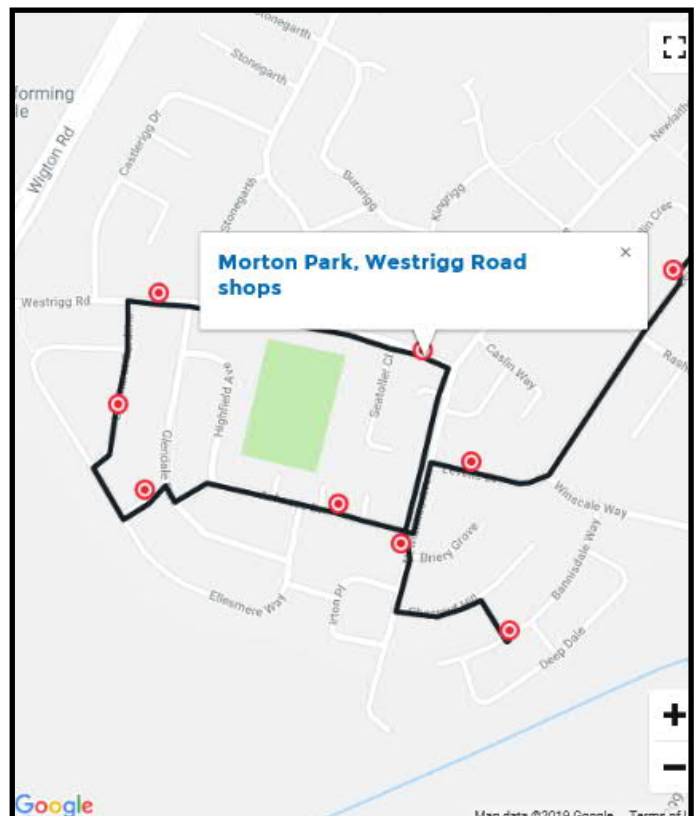
Use ctrl + scroll to zoom the map

You will need to "drag" the map to the location you need (Ctrl+left mouse button — creates a little hand symbol)

When you have found your stop, right mouse click the stop (⦿) red dot.

This should bring up a white box with the stop name in blue

Choose this and you will have information for your own stop

Morton Park, Westrigg Road shops

TIP : To make the map fill the screen choose the [ ] symbol in the top right hand corner— the page returns to normal format when you choose

This gives the times from your stop (in this case Westrigg Road shops - note whilst it was taken from the 62 timetable, it shows all buses including the 61 which calls at the same stop)

If you are going to use this on a regular basis, don't forget to set up a shortcut link on your desktop, and copy the webaddress into it, to avoid have to go through this process each time.

The web-address is a little bit too longer to type in !

https://www.stagecoachbus.com/bus-stop?busStop%5BGeocode%5D%5BGrid%5D%5Bvalue%5D=WGS84&busStop%5BGeocode%5D%5BLongitude%5D=-2.9640499221586114&busStop%5BGeocode%5D%5BLatitude%5D=54.87909501098212&busStop%5BName%5D=Morton+Park%2C+Westrigg+Road+shops&busStop%5BStopLabel%5D=090033102665

Bus stop finder

Towards • Harraby East • Lowry Hill • Asda

Next buses from this stop

Last refreshed at 14:56 🔄

LIVE times only display when they are available – all other times are based on our bus timetables. **LIVE**

| All | bus 61 | bus 62 |

🚌 bus 61	To Harraby East	10 mins LIVE
🚌 bus 62	To Asda	9 mins LIVE
🚌 bus 61	To Harraby East	22 mins
🚌 bus 62	To Lowry Hill	22 mins LIVE
🚌 bus 61	To Harraby East	15:33
🚌 bus 62	To Asda	15:33 LIVE
🚌 bus 61	To Harraby East	15:48

If you have a smartphone you can download a QR code reader, to scan codes for realtime that appear on a number of key stops

N.B. This will only work if there is internet reception)

==TIP== : If you are somewhere with poor internet access on your phone, look out for free wifi (e.g. the library at Ambleside, Kelsick Road or Booths store at Windermere Station) which may allow you to log in and check how your service is running.

==TIP== : If there a major delay check Stagecoach's Twitter account https://twitter.com/StagecoachCNL (you do not need to have a twitter account or sign up for anything !)

Tweets **Tweets & replies** **Media**

Cumbria North Lancs @StagecoachCNL · 26m
#Lakesconnections Delays to 505, 516, 555, 599 in the central Lakes due to a Accident Nr Windermere.

Cumbria North Lancs @StagecoachCNL · 1h
#Carlisle Due to roadworks taking place overnight for four nights there will be a disruption to service 79 at Longtown from 28th April - 1st May, from 7pm.

Follow the link for more info: stge.co/2zrP50sh8o4

Disruption to service 79 at Longtown 79

If you cannot get this to work, if you e.mail us at
public.transport@cumbria.gov.uk
with details of the stop you would like a link for
We will try to produce a link and send it to you
(*this may not be until the next working day*).