

Tear along here

**Write**



**Complaints Team,  
Cumbria County Council,  
The Courts,  
Carlisle, CA3 8NA.**

**Phone**



**01228 221234**

**Email**



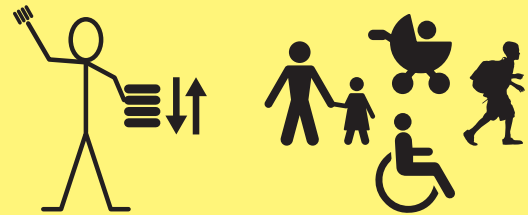
**complaints@  
cumbria.gov.uk**

**The Complaints Team  
Cumbria County Council  
Cumbria House  
117 Botchergate  
Carlisle  
CA1 1RD**

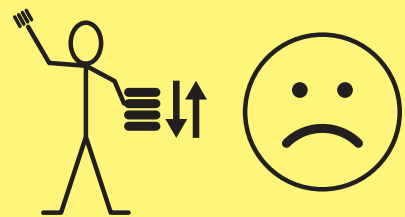


**Have  
your say  
about  
Children's  
Services**

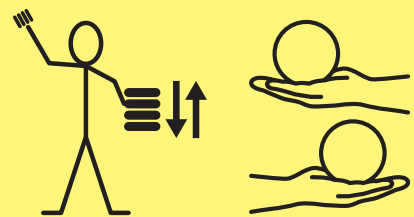
Fold here



**You can complain about services you get.**

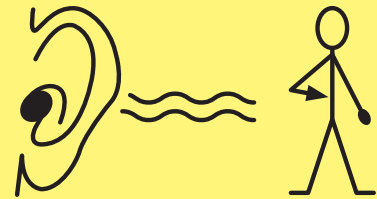


**Complain if you are not happy.**



**Complain if you want something to change.**

Children's  
Services



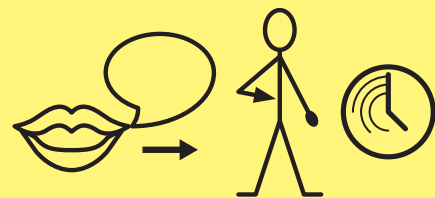
**We will listen to you.**

Children's  
Services



**We will respect you.**

Children's  
Services

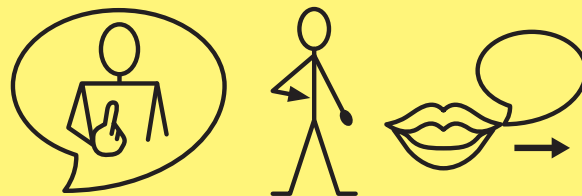


**We will get back to you quickly.**

**Advocacy listens.**

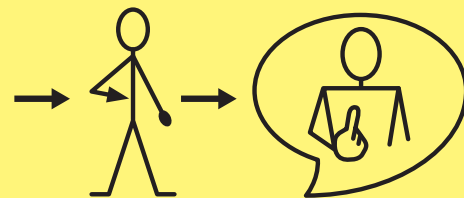


**Advocacy helps you speak.**



**We can put you in touch with an advocate.**

Children's  
Services



**Your complaint**



**My name**



**My address**



**My phone number**



**Please tick**



**I want to complain about a person**



**I want to complain about a service**



**I want an advocate**



**We will get in touch to talk about your complaint**

Children's  
Services

